

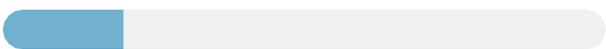
**The Public Spaces Protection Order (Harrow Town Centre) 2020
Consultation**

23 November 2020 – 15 January 2021

Summary of Responses

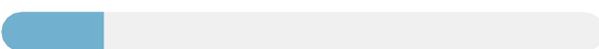
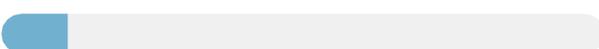
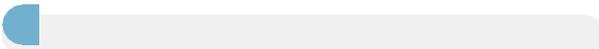
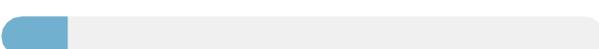
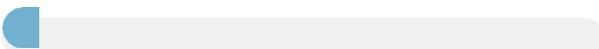
1. About You

Do you live in Harrow

Yes		74
No		18

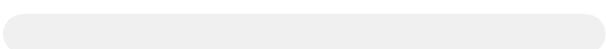
1a.

Do you live in one of the following

Barnet		3
Brent		2
Ealing		1
Hillingdon		2
Watford		1
Somewhere else		9

1b.

Are you a regular visitor to Harrow

Yes		18
No		0

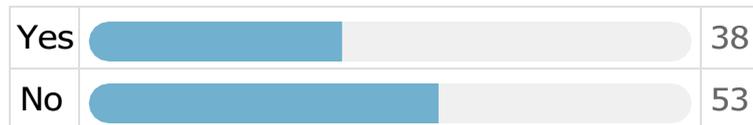
1c.

Which area of Harrow do you live in

This question has been answered 73 times.

2.

Do you work in Harrow?



3.

Do you own a business in Harrow?



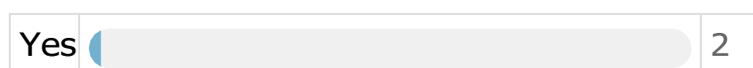
4.

Are you a Harrow Councillor?



5.

Are you completing this survey on behalf of a Harrow-based community or voluntary group?



No



90

5a.

Please tell us which group.

This question has been answered one time (Usurp Art).

6. Alcohol Consumption

Unfortunately, certain areas of Harrow have become popular for street drinking, with small groups forming and consuming alcohol in public and leading to complaints around not feeling safe when walking past these groups, littering as a result, and the general perception it gives. Therefore, this aims to address this aspect, allowing authorised officers to take action if those consuming alcohol in public are causing nuisance or annoyance. Again, an educative approach will be taken and we will continue to work with partners (including charities) to help those involved where needed. (Comments appendix B).

Do you think Harrow should restrict this activity?

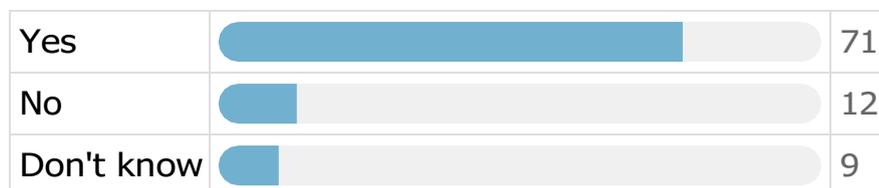
Yes		86
No		5
Don't know		1

7. Amplification of Music and Voice

While it is accepted that busking can add to the environment, it must be in a controlled manner and not to cause nuisance. Additionally, the town centre is subject to frequent occurrences of person(s) / groups using amplifiers to project their voices for different reasons. In many cases, it has led to a number of different amplifiers being used, competing with each other and causing nuisance. Harrow Council is not against free speech but needs to find a balance with the rights and enjoyment of

others. To this end, a buskers pilot scheme is being implemented to be able to enjoy busking for all. But also, a recognition that freedom of speech does not need to be done through amplification which affects those living, visiting and working in the area. (Comments appendix C).

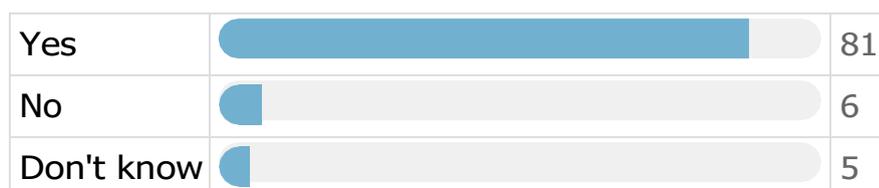
Do you think Harrow should restrict this activity?



8. Financial Agreements

Harrow Council works with various businesses and charities to allow them to operate in the town centre, to get donations and sign people up to direct debits. Unfortunately, it is an increasing case that more and more of this type of activity is occurring, leading to people walking through the town centre being accosted more often and leading to complaints. Again, this is not to stop such activities but to control them so they can taken place but without causing nuisance. (Comments appendix D)

Do you think Harrow should restrict this activity?



9. Begging

Harrow Council recognizes that there is unfortunately an issue with homelessness and continues to work with those who are genuinely homeless to get them help and accommodation. But begging is not acceptable, and is a behaviour that needs to be addressed as those that genuinely need help will be provided it and then unfortunately there are those who beg under false pretences. If introduced, the Council and Police

will continue to work with those who are begging to understand their genuine needs and assist them, but also give the powers to remove and address if this is not the case. (Comments appendix E).

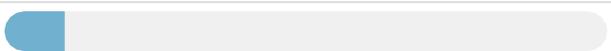
Do you think Harrow should restrict this activity?

Yes		82
No		6
Don't know		4

10. Placing of tables, stands, and other furniture / fixings on the street

Harrow Council has an obligation to keep its streets free from unnecessary obstructions, especially by those who do so without permission or consideration. This power would give the Council and partners to legitimately allow such items where there is a need, and done in a safe way, but not just be placed wherever convenient for the trader as is the case now. Harrow Council is witnessing more and more people coming into the town centre and setting up stalls for leaflets, goods or other reasons without any due consideration and carried out in a way that does not benefit the area. (Comments appendix F).

Do you think Harrow should restrict this activity?

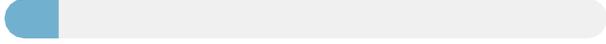
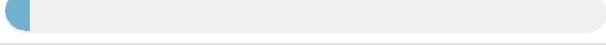
Yes		74
No		9
Don't know		9

11. Feeding of birds and vermin

While Harrow Council understands that for some people, it is nice to feed the birds or it is carried out for a religious purpose, it has to balance this against the fact that such activities encourages both birds (e.g. pigeons) and vermin (e.g. rats). These then cause damage to the area, for example pigeons though their excrement that can cause damage to buildings and pavements and costs thousands of pounds to clean every year. People can

safely feed birds elsewhere away from the urban centre without such an adverse effect on others, and therefore we are seeking to restrict this activity in the town centre (Comments appendix G).

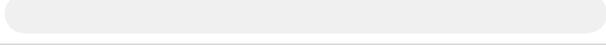
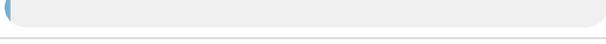
Do you think Harrow should restrict this activity?

Yes		80
No		8
Don't know		4

12. Urinating, defecating and spitting

No person can find such activities acceptable in modern society but unfortunately they still take place, including in alleyways and service roads in the area, and spitting on the street in front of people. They are neither hygienic or acceptable and the Council are seeking powers to directly address. (Comments appendix H).

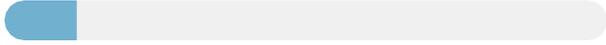
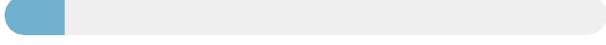
Do you think Harrow should restrict this activity?

Yes		90
No		0
Don't know		1

13. Distribution of leaflets

This is linked to both the placing of furniture as well as financial arrangements, in that if done correctly and with permission they can happen in a safe manner without nuisance or annoyance. But unfortunately Harrow is witnessing more and more people turning up and handing out leaflets for various reasons, leading to increased litter in an area.(Comments appendix I).

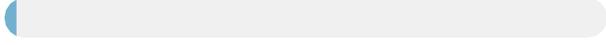
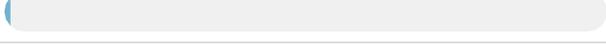
Do you think Harrow should restrict this activity?

Yes		72
No		11
Don't know		9

14. Illegal street trading

Harrow Town Centre has seen an increase in people trying to manipulate the residents and visitors of Harrow by selling unsafe, counterfeit or unauthorised products, for instance “Perfume” that is fake and contains many different liquids from water to bleach. Not only does it endanger the customer, but it also directly affects the trade of local compliant businesses. (Comments appendix J).

Do you think Harrow should restrict this activity?

Yes		89
No		2
Don't know		1

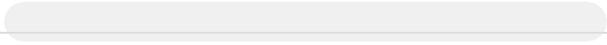
Anything else?

Do you have any other comments to make about the issues in this survey?

This question has been answered 24 times (see appendix K).

Monitoring information

Age

Under 16		0
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16 – 24 years		1
25 – 44 years		31
45 – 64 years		48
65 & over		6

Disability

Are your day-to-day activities limited because of a health problem or disability which has lasted or is expected to last at least 12 months?

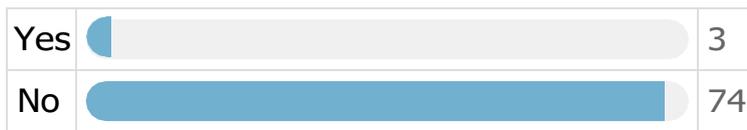
No		79
Yes, affecting mobility		7
Yes, affecting hearing		1
Yes, affecting vision		2
Yes, a learning disability		0
Yes, mental ill-health		2
Yes, another form of disability –		2

Marriage or Civil Partnership

Are you married

Yes		51
No		34

Are you in a Civil Partnership?

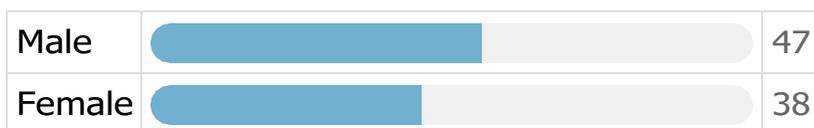


Pregnancy or Maternity

Have you been pregnant and / or on maternity leave during the past 2 years?



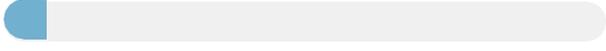
Sex



Is your gender identity the same as the gender you were assigned at birth?

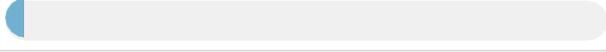
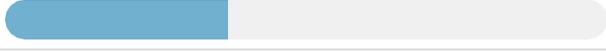


Sexual orientation

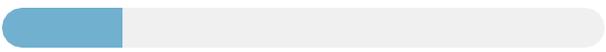
Bisexual		5
Gay Man		1
Gay Woman / Lesbian		0
Heterosexual		65
Other-		5

Ethnic origin

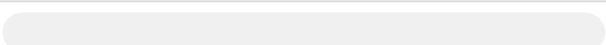
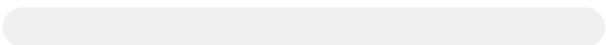
Asian or Asian British

Afghan		0
Bangladeshi		0
Chinese		2
Indian		16
Pakistani		0
Sri Lankan		1
Any other Asian background –		11

Black or Black British

African		1
Caribbean		2
Somali		0
Any other Black background		2

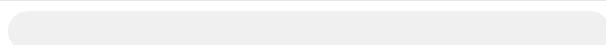
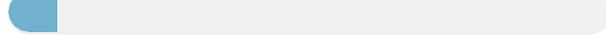
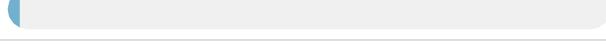
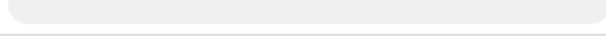
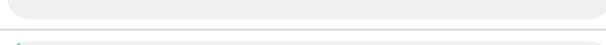
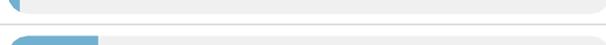
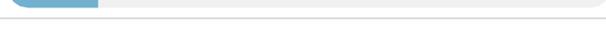
Mixed background

White and Black African		0
White and Black Caribbean		0
White and Asian		0
Any other mixed background		2

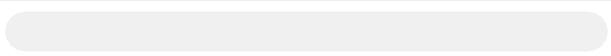
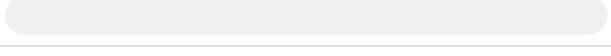
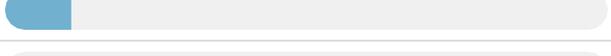
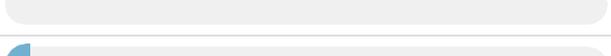
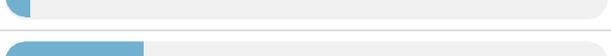
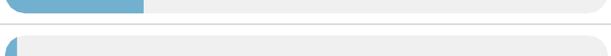
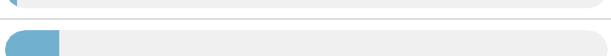
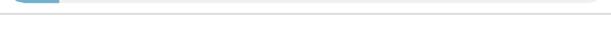
Other ethnic background

Arab		0
Iranian		0
Any other ethnic group		2

White or White British

Albanian		0
English		35
Gypsy / Irish Traveller		0
Irish		4
Polish		1
Romanian		0
Scottish		0
Welsh		1
Any other White background –		7

Religion and belief

Buddhism		0
Judaism		2
Christianity (all denominations)		28
Sikh		0
Hinduism		6
Zoroastrian		0
Islam		2
No religion / Atheist		13
Jainism		1
Other -		5

Appendix B Q6. Comments
This should be borough wide it's no good just having this in a zone as the troublemakers will move to just outside the zone like the hill opposite the college in lowlands road etc.
ASB is occurring on a regular basis due to this in our square which is a public area and residents are being intimidated by these individuals
Street drinking is evident by St John's Church on the junction of Station Road/ Sheepcote Road, these people should be discouraged from this activity by a Church.
Frequent visitor to Perceval Square. An intimidating new area. As a visitor we randomly encounter feral youths who are drinking etc. Harrow-On-The/Hill station is a little challenging, but lots of general public present. Perceval Square can be just a solo lady and a gang of foul-mouthed threatening, generally all male, group. Friends call it "Harrow Going- Down-Hill"
threatening, generally all male, group. Friends call it "Harrow Going- Down-Hill"
This excessive drinking sometimes leads to aggressive or bullying behaviour and taunting as people pass these groups by.
Harrow and Wealdstone high street has very annoying people who drink (may be alcohol because they are hiding it) make notice do not pee in surrounding street
It can be offensive for young children with parents to see drinkers especially at the bus stops around on the high street
To many people drinking on the streets and antisocial behaviour
Why should you stop those doing it responsibly? This should be changed to it is allowed to drink within reason. Of course, if you're causing a disturbance you are asked to stop. When the weather is nice and it is hot and sunny having a simple drink outside is nice, and you're taking that right away.
This is anti-social and can cause intimidating behaviour when under the influence
I feel it is the responsibility of Harrow Council to make sure that policing is high profile and the presence of law enforcement is more visible to deter any unsocial behaviour.
People shouldn't drink on the streets. Only if they are sitting outside a pub or restaurant.
This seems to be a growing problem in Harrow Weald, predominantly in the evening outside Tiger Dragon, Bombay Central, Discount Direct and Waitrose
I don't think there should be any alcohol consumed in open space
Please stop giving shops 24 hr. licenses to sell alcohol. it creates a lot of litter and anti-social behaviour. don't feel safe walking near these shops as groups of men gather to drink.
Unfortunately, I live in an area where this happens on street corners, alleyways and outside shops. Antisocial behaviour arises from drinking on the streets! It can result in urinating in the alleyways, also continues to drug taking and dealing if the area is known to be liberal.
Please ensure that alcohol consumption does not spill over to adjacent areas

Empty bottles and cans an ongoing problem in the area. Those who have clearly consumed alcohol have been abusive to multiple community members in local park, regardless of time of day.
There is also an ongoing problem of the abuse of Nitrous Oxide capsules in parks and open spaces.
It will be important for suitable and clearly visible signage for those who are consuming alcohol to be aware it will not be allowed. Only those that persist should be fined. Engagement and encouragement should be the first action due to the potential other mental and other factors leading to excessive alcohol consumption.
Not everyone should be penalised for the actions of a few. There is nothing wrong with a glass of wine on a summer's day.

Appendix C Q7. Comments
This type of activity is not welcome like how Bolivian flute players can afford to come here and basically beg
Entertainment is fine, not religious groups or extreme political groups
We live in the town Centre which is now a resident area too
Too many delusional buskers who can't even sing or play properly, causing an absolute nuisance and racket. The harp lady is quiet and provides some nice background music, all the others can sod off!
A lot of money has been invested in new development, but regeneration is slowly failing because the flagship Barratt Harrow Square/Perceval Square development is increasingly widely regarded as anti-social and dangerous.
Busking should be allowed.
Busking is enjoyable to listen to when out and about in Harrow, especially the South American music group who always dress up and it's a fun culture to see. Amplified voices such as using a megaphone has rarely been an issue whereby the voice is highly amplified so much so you hear it once you pass it, but I understand at times this may not be the cause, especially when energy firms/ phone sign up companies come with their adapted vehicles and aggressively advertise their services. This can be very disruptive at times.
Everyone enjoys busking from time to time, especially when you are out and about, shopping etc. The great thing about street performance is that you can enjoy it for the length of time you desire, however if you live directly in the area that is frequently used by busking it can become a nuisance, especially with the use of amplifiers! Personal experience shows that the volume is not controlled by those who are performing, if anything there is a lot of rivalry amongst those who perform and the volume seems to increase in order to compete with each other. When you live and work in such area it is not possible to escape from the loud noise and increased volume and it becomes impossible to concentrate at work or relax and enjoy yourself in your own home. I'm sure no one would appreciate being in their own home and being unable to listen to radio, watch TV or simply just relax. By living in city Centre I fully understand that the footfall as well as the noise is much higher than in residential areas however I do believe that there should be clear guidance for those who perform so everyone can enjoy themselves which would also reduce the amount of complaints received.
In sustain amount n time it is good
No amplifiers.
I manage a bank branch in Harrow that regularly has buskers with amplifiers outside. It has impacted us completing appointments with customers for bereavements and mortgages, which as you can imagine is very stressful for the customers concerned. There is a lady who uses a harp and keeps the noise level to a reasonable background level that is very nice but accordions and saxophones with amplifiers really impact our customers experience in our branch. This is especially relevant when you consider we need to keep most doors, including the main branch door, open due to COVID social distancing practices. It's hard to understand how much this impacts customers unless you have to apologies to a lady who is

registering the death of her son in your branch because of the music coming from outside. Please restrict this.
I work in retail outlet in St Ann's Road and they cause noise pollution which impacts on my working environment for both my colleagues and my customers
The Buskers that are regular on a Saturday bring a nice vibe to Harrow. As far as I am aware music and singing so far has been of an acceptable nature for many
There is one man whose music is ridiculously loud. It's not even a background noise.
I think there is a great opportunity to designate specific area's around Harrow for these activities and control the quality of what is played to the public.
At times there are too many buskers at once and they take up space on pavements making it more crowded so I think should be limited
I think that busking should be allowed, and the level of amplification should be subject to what is reasonable.
Busking is good if it's organised. One person or group at a time. Needs to be booked so other buskers get a chance.
we have had on many occasions' buskers sitting right outside our Branch and playing very loud instruments. When we ask them to quieten down, they refuse. This has impacted us in many ways. Firstly, our customers cannot hear us as and, we have had many bereavement appointments which we could not continue due to the sound. As you can imagine this is a sensitive time for the customers and when they come in, they are faced with listening to loud music.
Music is fine but I don't like being shouted at about Jesus or how the world is going to end
Town Centre would be acceptable in business hours. I would assume the minimal people living in a Town Centre would have had expectations of noise when choosing a location. I feel it brings a welcome atmosphere in Town where the people of Harrow gather
This seems to be a growing problem in Harrow Weald, predominantly in the evening outside Tiger Dragon, Bombay Central, Discount Direct and Waitrose
some disabled people play some kind of music in a not pleasant way to beg.
Please stop allowing people to put loud music on their stereo speakers in the park, it spoils the peace and quiet
If handled wisely both can co-exist like Glastonbury with different stages but spaced away from each other.
Within reason
If it doesn't cause nuisance then it should be allowed
People have a right to enjoy the outdoors without unacceptable levels of noise nuisance.
The must be adequate signage that clearly states amplification will be prohibited. I have noted retailers also using amplification and they should be clearly made aware of this. This must be carefully balanced with free speech and vitally, nuisance alone should not prohibit free speech.
Music is good for the soul. I couldn't think of anything worse than a quiet, sanitised Harrow. We should be promoting culture even if the music isn't to everyone's tastes.

Appendix D Q8. Comments
Chuggers are a nightmare it's like an obstacle course in a game show
This people are a nuisance and way too frequent.
These people are a nuisance and seem to be growing in number
Too much soliciting in Harrow town Centre
Restrict to certain areas
Too many "Chuggers" - charity muggers. Less is more.
These charity/business personnel can sometimes be too aggressive in their styles in promoting their

<p>cause/business and they start following you around and it is awkward and intimidating to pass them at times. Also, during these Covid times whereby people should maintain the adequate social distance, they do not always adhere to this policy. Furthermore, 2 or more of them are spread out in the same street whereby you may pass one only to come across the second person from the same charity/business and this may present as an obstacle course.</p>
<p>I don't believe in any stranger</p>
<p>No canvassing please.</p>
<p>This is where the more vulnerable can be taken advantage of especially young people who may not know the right questions to ask when approached</p>
<p>If I want to donate to a charity - I'd rather make my choice without being approached or even chased after for</p>
<p>When I donate to charity it will be done after I have properly researched it. I don't mind people standing with buckets collecting money but not the ones that stop you and want your card details</p>
<p>Overzealous representatives follow you and won't take no for an answer.</p>
<p>I do not like this type of charity work as I feel pressured and can make people feel very vulnerable. I don't think this type of charity work should be allowed if I want to give to charity I will do so in my way. I think these direct debits are a nuisance insecure and should be stopped all together</p>
<p>Generally, I think that charities collecting monies is fine but often find that the temporary stands where business try to get customers to switch providers of energy or set up direct debits, can pester people leading to complaints, so would either stop these or get them to sign up to a voluntary code of conduct with a financial penalty for non-compliance.</p>
<p>Everywhere you go now charities are asking for money. It makes me feel very uncomfortable and guilty. I subscribe to charities every month and don't need to feel uncomfortable every time I go shopping.</p>
<p>I'd be happy if you put a stop to this kind of activity altogether. It makes my heart sink when I'm walking along, drinking in the atmosphere of the town Centre, and then I see these looming commercial stands or clipboard hugging chuggers. Sometimes I go around a back way deliberately to avoid them. I can easily walk by and ignore them, but who wants to encourage that kind of rude behaviour? And they always seem to think I look like a good bet to approach. Thank you for considering reducing this nuisance, preferably to near zero. Use the pandemic as an excuse if you must!</p>
<p>When I am trying to have a conversation with someone, or I have something on my mind it's VERY annoying being approached by someone pretending to be my friend to get me talking. I have to spend most of my time in Harrow trying to dodge them. Also, my son is autistic and doesn't like being approached by strangers</p>
<p>Should be restricted to smaller amount of locations in Town</p>
<p>I find the people signing up very pushy and avoid going out while I'm in Harrow</p>
<p>all can be done online or in their belonging shops.</p>
<p>if people want to give to charity, they can give privately</p>
<p>You can say "no thanks".</p>
<p>It is such a nuisance to be stopped and sometimes harassed in the streets, making the town Centre not a nice place to be.</p>
<p>Again, only if causes problems then people do abuse should be taken to task</p>
<p>They are a menace and should be banned completely from approaching people.</p>
<p>I think Harrow should consider the elderly and vulnerable, many who might not understand exactly what their signing up for and often can ill-afford.</p>
<p>A simple application process needs to be implemented for this as collections from the public are key for charity finances and for them to continue their important activities.</p>
<p>This is a public nuisance and can put people off shopping locally.</p>
<p>The children's cancer charity workers in St Ann's outside Holland & Barrett are very aggressive and 'in your face'. I understand it is a worthwhile cause but when they accost you twice a day with their buckets and waving card readers in your face it can be quite intimidating</p>

Appendix E Q9. Comments
Lock them up or deport them or just hang them
Get rid of the beggars. Begging is illegal.
Too many beggars in Harrow town Centre
Donating to charity is a better way to address issues
Well know target area for "professional" beggars.
Beggars in Harrow can be highly confrontational and aggressive and if you don't stand to help them then they cuss and insult in their own language, this is highly offensive and confrontational and aggressive. Also, they always congregate outside the busiest places of Harrow making access very difficult for disabled residents. Please can this be tacked as an emergency as this presents serious dangers to residents who have to manoeuvre around Harrow as if it was an obstacle course.
The beggars look perfectly alright to work n get money rather than bagging
Every supermarket in Harrow has beggars outside. Please stop them.
Some of these people use the money to buy alcohol and drugs.
This is not acceptable and not a good image for Harrow town Centre
Some of the beggars can be quite aggressive
Often, they are part of an organised gang
Now out of control in Harrow<bar>Needs. Urgent attention
Restrict and stop all together, as I believe a lot of beggars in Harrow are not genuine even the genuine ones it would be better for a council or community group to organise tea and coffee and shelter for them rather than them begging and that would get rid of the non-genuine ones off the high street. <bar>I avoid shopping in Harrow because of these beggars and go to Uxbridge as don't see as many there!
If often see the same beggars in Harrow and think that if possible, their needs should be considered and addressed by the Local Authority, thereby removing the need to beg.
This also makes me feel uncomfortable.
Yes, please make sure that people get help if they need it and stop anyone from having an excuse to ask for money or anything else on the streets. It's intimidating to be approached by strangers asking for small change on false pretenses, and it gives a terrible impression of the town Centre if seemingly desperate wretches are sitting about on the ground with signs and begging pots. A good way would be to give passers-by a safe easy way to report such incidences and let it be known to all beggars that people will use it to help them and/or to stop their nuisance/predatory behaviour. Use the pandemic as an excuse if you must!
Gangs of beggars are a big visible problem in Harrow town Centre. I've never ever seen them being dealt with even though they are present every time I visit town. We wouldn't expect any other legal activities to be ignored
The supposed disabled beggars in Harrow around St Ann's and surrounding area are a nuisance and are becoming quite threatening
Again, very pushy
I have serious concerns about the impact of the Council criminalising begging
The people begging should be looked after and supported so there isn't a need to beg. Those begging under false pretenses should be fined.
Most of the beggars are not genuine homeless people, they are professional begging-gang members. These ones should be arrested and prosecuted.
Harrow need to step up their support of genuine cases whilst assuring ingenuine ones are fined. Many in our group are distressed by the amount of homeless in genuine need seem to be in the area. Harrow is failing too many.
Our homeless should not be punished for their state, rather they should be offered suitable care and social support.
This is a public nuisance and can put people off shopping locally.
Way too many organised beggars who the police/Harrow enforcement officers seem to ignore

Appendix F Q 10. Comments
They are not welcome
More planned use is fine. Use markings to help flow of people
Protect existing, rate paying, retailers.
Harrow, with all the new residential buildings being built, is experiencing a substantial increase in population so at especially busier times, Harrow sometimes becomes a very busy and inconvenient way to do shopping, the addition of these stalls and stands that take up the little room there is to manoeuvre, does not help matters and is a great hinderance.
Only allowed if permit issued. Please.
I have never witnessed this
All traders and stalls should have set places they can set up so to avoid crowding and congestion on the main high street...
As the population grows, the shopping centres get busier and so any unnecessary obstacles should be removed.
I must admit, I have manned quite a few charity and campaign stalls in the town centre myself. And I'd rather I didn't ever have to. When people set up random stalls and stands for commercial purposes it feels even more cheap and ugly. There must be a better way to use the space and make a vibrant town centre.
Also people selling perfume from bags. There should be posters up at regular intervals with a number to call direct to patrols to report to stop this
Not totally banned but managed sensibly
Coffee shops and restaurants are ok
many community shows have closed because of restrictions like North Harrow Show.
Harrow town centre is awful and isn't a nice place to visit, something needs to be done and I'd welcome a plan.
Harrow could offer better support to those needing to do so. This would protect the public and allow those who are struggling to operate to do so responsibly.
Clear signage and guidance will solve this.
It creates a bustle street environment. It makes the high street more inviting- encouraging local shoppers.

Appendix G Q11. Comments
It's the human vermin that causes problems not wildlife
These birds are pets and carry many diseases
Say where cannot do it
It's fun for kids so let them do
Food waste in bins.
There are plenty of parks and recreational grounds in Harrow for people to participate in this activity.
I think what they are doing now saying to not feed them is a good idea and discourages people who bring large quantities to do it. I don't think fines are the right way to go about discouraging people as feel this is just a council way to get revenue and preys on innocent. And would discourage me from coming to town centre.
Immigrants have a culture of feeding birds. They don't realise the vermin and mess this makes.
Please educate people that birds are perfectly well able to feed themselves. It might be entertaining for children and comforting for older people but spreading food about on the ground for wild creatures has no place in a town centre where it just adds to the litter and

vermin. I think some people use bird feeding as a way to get rid of their half-eaten cakes and pastries or stale bread. Food waste is a problem in itself - maybe find a popular way for it to be collected from public places and join the domestic food recycling stream. Better still, encourage everyone to stop buying food that only the birds are going to eat.
To throw a bit of food down is fine but don't allow piles of food to be left to attract vermin
Causing more to come and also gives them too much food
food given to birds is creating lots of rats in my area
DON'T FEED THEM !!!!!!!!!!!
It is a health hazard and unsightly.
Pigeons are vermin and shouldn't be encouraged by feeding them. They carry disease and their faeces destroys building and pavements .
Harrow is overrun with vermin.
Simple signage will solve it.
It's not good for the health of the birds and squirrels to be given bread and it attracts pigeons. Grain should be promoted.

Appendix H Q12. Comments
Hang them
Disgusting behaviour ASB
Fine everyone caught doing this, it's disgusting.
It's disgusting and people honestly just don't care, should be fined and barred from the town centre
No excuse, particularly during a pandemic.
Severe penalties should be imposed and CCTV should be added to alleyways in Harrow because, sadly, people use these as toilets and they always reek of urine and other waste matter.
It has to be stop n we have to take it very seriously
Red spit all over the place causing stains that do not go away. Fine them it is illegal.
I have avoided Harrow since lockdown as toilet facilities were closed. I came to Harrow few times and struggle to find any toilet open. But this is not normal. I heard other people have urinated behind bushes etc. But where can they go.
It's disgusting whether cultural or not
Main source of infection to multiple illness
You should add in public toilets in the town centre open 24/7 to help stop this.
Definitely needs to be enforceable action for this one as all horrible behaviour. Especially where in Harrow town centre where there are plenty of bathroom facilities available.
Especially with Covid 19 still around
That is a no brainier. disgusting habit.
Of course. Maybe providing and maintaining proper public toilet facilities would be one answer, like in the good old days!
Absolutely!!!
No respect
It's unacceptable and people should be fined again making Harrow an unsavoury place to be.
It should be addressed in the whole of Harrow. I still see spitting even during this COVID pandemic. Toilets should also be reopened in parks etc. especially to promote long distance walking.
This spreads disease and Harrow should have the power to issue on-spot fines.
This must be addressed where clear, video evidence provides a clear view of this occurring.
It's absolutely disgusting, damages property and spreads disease.

Appendix I Q13. Comments
Leaflets are litter
Because sometimes stranger coming with bad intense
Only with permission.
During this pandemic its best to avoid any kind of unnecessary contact
Don't think leafleting should go on in a high street as people aren't interested and just want to get on with there shopping. I find it a nuisance and do not like being approached by people even more so with COVID-19 I think this needs to stop all together
However, the interest of the public in the product/service should be verbally established first to reduce number of leaflets being discarded.
People don't read these leaflets, just Chuck them on the ground.
I've given out leaflets myself in the town centre, many times, and it's a horrible thing to have to do. I won't be sorry if there are tighter restrictions to encourage people to find better, more imaginative and more sustainable ways to get their messages across.
A pain when you are 'offered' a leaflet and when you decline they try and shove it in your hand anyway
Litter needs addressingHarrow is currently seen to be doing little, if anything. Harrow's removal of litter bins in the area are adding to the problem.
Leaflets distributed by local and responsible community organisations to advertise community events or activities should be allowed with a minimum of bureaucratic paperwork and the shortest time scale possible - for example and email to a named council officer authorised to give permission for leaflet distribution in a limited area for a limited time.
There should be no reason to restrict simple business promotion where done respectfully and without harm.
Leaflets usually advertise rubbish. If it's a useful stall I.e. planning matter information then fine. If it's for kebabs - we don't need it.

Appendix J Q14. Comments
This applies to most Asian shopkeepers selling hooky gear
Its itself illegal
It is criminal.
To survive in the current situation. Times are hard. If the traders are selling genuine products like to sell for maximize Christmas sales. Give genuine traders licence to sell. Illegal should be banned.
Especially perfume which no one knows what ingredients are used and could be dangerous. Also aren't they slave labour?
If it is illegal there are already powers to stop it, because it is illegal!
All street traders should be vetted on what they are selling and should have correct documentation for goods especially liquids and food items
People are making money out of vulnerable people and it must stop.
Of course, it should not only be - if it's illegal; surely we must aim to make sure it doesn't happen at all, mustn't we?
Harrow has a duty to protect the general public from dangerous or shoddy products.
Where there can be clear evidence of this type of activity it should stop and be prevented from occurring.
The products are made using modern slavery. We should not promote traders selling this.

Appendix K Any further comments
Harrow is a dump over crowded full of criminals
Extend the order to Harrow square, where the new Harrow library about to open
Skateboarding should also be banned
Restricting all of these activities will make Harrow Town Centre a much more welcoming environment for all to enjoy.
The Council are quite right to take a tough "zero tolerance" approach to activities that damage the civic pride that many folk have in Harrow. High standards lead to peace and prosperity for all citizens.
Harrow is suffering from a serious lack of seating, both inside the shopping centres in the town centre and all around the town centre. The slab of stones is extremely uncomfortable to use as they have no handlebars/ grips for use by disabled people and are mostly wet and freezing. The seats placed around Harrow are comfortable but should contain handlebars/grips for each seat, having them at each end is not adequate. The circular seating in the shopping centre entail many people sitting crushed against one another and this presents problems such as germ cross infection and general awkwardness and they too, lack hand bars/grips. Also, some seats should be allocated for specific use by disabled people and able-bodied residents should be encouraged not to use them. Furthermore, the town centre streets are always strewn with rubbish and chewing gum and it looks like the cleaning of the streets has substantially decreased. Some places also need to be re-painted and made to look cosmetically nice again. Some shops are using amplifiers in the streets to advertise their business, placed in front of their doors, and this should be banned as they are very high in volume and very distrustful.
It's being very dirty as well
Drug dealing openly around Belmont Circle. Please stop them.
Please keep necessities, toilet facilities, food places, and genuine shops opens. As long everyone following mask, wash hands, and space rules. It should be fine.
It's great to see that you are trying to make the town centre a more pleasurable place to visit.
North Harrow is getting very bad on drugs and alcohol. Hope we do something before it gets out of control.
Green spaces and footpaths of parks & green spaces, in Harrow is disgusting. Specially for children and elders. How come, they never get clean, in Autumn?
Force businesses/commercial premises owners to clean up messy property fronts. Prevent flyposting.
Harrow is looking increasingly run down and dirty. Harrow town centre in particular is awful.
I hope you go ahead with this initiative.
I know it's tempting to conject that the council can make money by charging people for permission to undertake some of these activities, but please hold off from introducing new scales of rules with fees. Town centres are changing and may never look the same again. We don't know what Harrow will be like post-pandemic. Our best bet will be to stop it becoming a place full of nuisances that is avoided by everyone except the criminal and the molester.
If there were security guards patrolling Harrow town centre it would help stop a lot of these problems. A text report line could help them get to any issues to stop them quickly
Extremely large increase in shoplifter In borough since lockdown
please stop spitting in street
All the issues in this survey are valid and hopefully if addressed would help to improve the ambiance of Harrow town centre . In order to address most of the issues a police presence or a council presence is needed to see that the rules and regulations are adhered to.
I don't see why you even need to have this survey - all the questions relate to basic bye-law enforcement that you should be doing anyway. Instead of asking should people be expected to

behave decently and lawfully just get on and enforce the rules with your existing powers.

Litter is an ongoing problem in Harrow and it should be made easier for Harrow to issue on the spot fines for littering as well as to households who dump furniture, old carpets, etc. in their drives, attracting vermin and contributing to the area being unsightly.

I am concerned about an approach in the Consultation Document. Education and engagement should be the main action and always be the first approach. The vast majority will not know that activities like leafleting are not allowed and the impact of this are considerable for the person. Only education and engagement has failed then a fine may be the next best option. The Public Spaces Protection Order (Harrow Council) 2020 consultation has the following approach that is lacking from this one: " Any person who fails to comply once requested to do so by an Authorised Officer shall be issued with a Fixed Penalty Notice (£100)." The approach taken by police for COVID should be followed based on the success of it, "Engage, Explain, Encourage, Enforce". Should those who are then breaching any of the PSPO then respond by ceasing the activity there should be no need for enforcement for it.

Dogs should be free in parks - not on leads.